

# WHOLE you



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## In this issue...

*Virtual Health—so you can see the doctor without leaving home.*



*You can take charge of your health by kicking your smoking habit.*

*Spring into healthy eating habits with good food choices.*



*Fun for kids without leaving the comfort of your home.*



**Stay Connected and More!**

**Your online member account is a great way to stay up to date with important plan information and manage your insurance!**

**VISIT [WWW.SILVERSUMMITHEALTHPLAN.COM](http://WWW.SILVERSUMMITHEALTHPLAN.COM) TO SIGN UP TODAY!**

## Virtual Health—Anytime, Anywhere Medical Advice!

*It's good to know all of your options when it comes to medical care. And it's good to know that SilverSummit Healthplan offers **Babylon** at no cost to you—so you can see the doctor without leaving home.*

Babylon is your easy, **24-hour access** to in-network providers for non-emergency health issues. Get medical advice, a diagnosis or a prescription. Do it all by phone or video. And, have easy access through your mobile device!

A normal doctor visit can take weeks or months to get into. Babylon allows you to get the same quality care on **your** time.

### Use Babylon for:

- Colds, flu and fevers
- Rash, skin conditions
- Sinuses, allergies
- Respiratory infections
- Ear infections
- Pink eye
- Behavioral health\*

Learn more and download the Babylon app at [SilverSummitHealthplan.com](http://SilverSummitHealthplan.com).

### Not sure whether to schedule a doctor visit?

Call our **Free 24/7 Nurse Advice Line at 1-844-366-2880**. Medical experts can talk to you about your health concerns and help you set up a doctor visit if you need one.

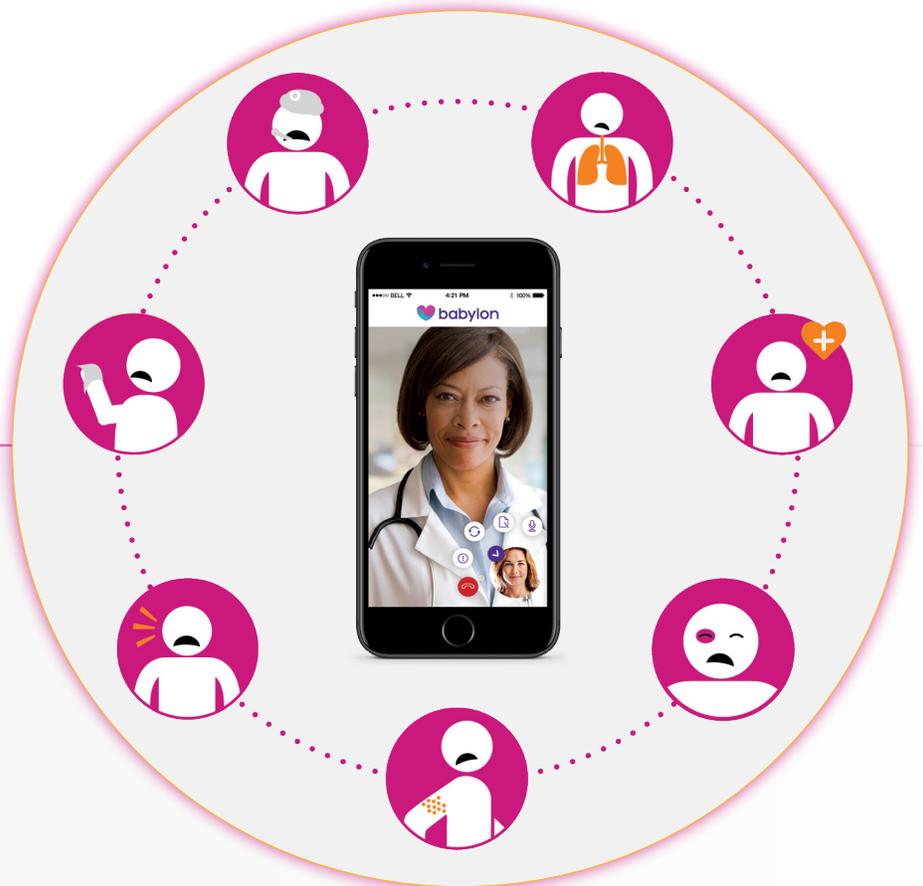
*\*Limits apply for appointment times with behavioral health services, which are open weekdays from 8 a.m. to 5 p.m.*

Make an appointment for a time that works for you. You can enjoy same-day visits. Plus, limited wait times. Be sure to set up your account now so it's ready when you need it!

Learn more and download the Babylon app/set up your Teladoc account at [www.silversummithealthplan.com/members/medicaid/benefits-services/telehealth.html](http://www.silversummithealthplan.com/members/medicaid/benefits-services/telehealth.html)



Download the **Babylon app**



## Covid-19 vaccines for Nevada medicaid recipients

**WHO is eligible for the COVID-19 vaccine and WHAT is the cost?** All Nevada Medicaid recipients are eligible to receive the COVID-19 vaccine at no cost. Nevada Medicaid providers cannot charge a fee to Medicaid recipients. There are no out-of-pocket costs for the COVID-19 vaccine. Non-citizens and uninsured individuals are not eligible for the vaccine through Nevada Medicaid but may be served by public health clinics or other providers. If you need insurance, apply for Nevada Medicaid at: <https://accessnevada.dwss.nv.gov/>.

**WHEN will the COVID-19 vaccine be available to everyone?** For information regarding when the vaccine will be available to you, please refer to your local news or Immunize Nevada at [www.NVCOVIDFighter.org](http://www.NVCOVIDFighter.org).

**WHERE can I get the COVID-19 vaccine?** The vaccine will be available through doctor's offices, public health clinics, rural health clinics, tribal health clinics, pharmacies, drive-thru point of dispensing sites, and many more. Immunize Nevada has your county's distribution plan at [www.NVCOVIDFighter.org](http://www.NVCOVIDFighter.org).

Information can also be found through Nevada's public health clinics:

- Carson City Health and Human Services  
<https://gethealthycarsoncity.org>
- Southern Nevada Health District  
[www.southernnevadahealthdistrict.org](http://www.southernnevadahealthdistrict.org)
- Washoe County Health District  
[www.washoecounty.us/health](http://www.washoecounty.us/health)
- Division of Public and Behavioral Health's Community Health Clinics  
[http://dpbh.nv.gov/Programs/ClinicalCN/Locations/Rural\\_Community\\_Health\\_Services\\_Locations/](http://dpbh.nv.gov/Programs/ClinicalCN/Locations/Rural_Community_Health_Services_Locations/)

**WHY should my family be vaccinated?** It is important for everyone to utilize all the tools available to help stop the spread of coronavirus.

**Is the COVID-19 vaccine safe and effective?** Yes. The COVID-19 vaccines that have been approved by the U.S. Food and Drug Administration (FDA) have been proven safe and effective through large clinical trials. The data shows that the potential benefits of the COVID-19 vaccines outweigh the potential harms of becoming infected by COVID-19. For more safety information, please go to the Centers for Disease Control and Prevention (CDC) at [www.cdc.gov](http://www.cdc.gov).

**Is transportation covered to get the COVID-19 vaccine?** Yes. Anyone who is eligible for non-emergency transportation can get a ride to get the vaccine. Same-day rides will be provided. Please call 1-844-879-7341 to verify if eligible and to schedule your ride. More information can be found in English and Spanish at: [www.mtm-inc.net/wp-content/uploads/2021/01/COVID-19-Vaccine-Ride-Flyer-1.pdf](http://www.mtm-inc.net/wp-content/uploads/2021/01/COVID-19-Vaccine-Ride-Flyer-1.pdf).

### Additional Resources, Links & Contacts

For more information on coverage visit <http://dhcfp.nv.gov/covid19/>, or call your local Nevada Medicaid office:

- Carson City (775) 684-3651
- Elko (775) 753-1191
- Las Vegas (702) 668-4200
- Reno (775) 687-1900

## Clear the Air. Break the Habit.

Smoking and using other tobacco products are linked to many health risks for both smokers and nonsmokers.

Even still, these habits are hard to quit. The good news is that once you stop smoking, you can experience health benefits, no matter how long you've been a smoker.

Among the health issues linked to smoking is lung cancer. The risk of developing lung cancer as a direct result of smoking has been on the rise in recent years because of the harsher chemicals in cigarettes.

SilverSummit Healthplan's benefits include a tobacco cessation program with helpful information and support. This includes coverage of quitting aids that can make your process smoother. We understand that quitting isn't easy.



**QUITTING SMOKING HAS IMMEDIATE BENEFITS**

<p><b>AFTER 20 MINUTES</b></p>	<p>Your <b>HEART RATE</b> AND <b>BLOOD PRESSURE BEGIN TO DROP</b></p>	<p><b>AFTER 24 HOURS</b></p> <p>Your chance of having a <b>HEART ATTACK</b> - starts to <b>DECREASE</b></p>
<p><b>AFTER 48 HOURS</b></p> <p><b>YOUR SENSES OF TASTE AND SMELL START TO IMPROVE</b></p>	<p><b>AFTER 2 WEEKS TO 3 MONTHS</b></p> <p><b>BLOOD FLOW</b> through your body <b>STARTS TO IMPROVE</b></p>	<p><b>AFTER 1 TO 9 MONTHS</b></p> <p><b>YOUR LUNGS ARE CLEANER</b></p>

*You can take charge of your health by kicking your habit. Here are some steps to help you quit smoking:*

- **Set a date to quit.** Schedule a date to quit seven to 14 days from today's date. Choose a time when you can relax and focus on this change. Holidays and other stressful times are probably not the best times to quit.
- **Learn from your past.** Think about what you did the last time you tried to quit. What worked? What didn't? Plan for the times, places and activities when you did smoke, like having a cup of coffee, after a meal or driving.
- **Get support and create a smoke-free life.** Tell others you are quitting. And set rules that

keep other people from smoking in your house, car or in front of you. Take all cigarettes and ashtrays out of your car, home and workspace. You can also find a quit-smoking mobile app to help keep you honest with your progress.

- **Talk to your doctor.** Contact your primary care provider (PCP) about your decision to quit. Your doctor may offer possible medications and products that can help you quit. Some work better than others. Ask for a recommendation.

## Wash Your Brain With...Sleep?



**Few things have the power to affect your mood and health like sleep.** What might only seem like a minor problem when you're well-rested can feel like a total mind collapse if you've been up all night.

Good health starts with healthy habits. And sleep matters because it can help prevent serious health issues like diabetes, heart disease and obesity. Alzheimer's, stroke and dementia have also been linked to sleep problems.

Scientists have long asked why we spend **so much** of our lives asleep. Some research suggests that our brains, when we rest, are like dishwashers. They use this time to clear out toxins that have built up.

Even if we know enough about sleep to know we should get more of it, most of us don't get enough. Sleep myths are common. One is the belief that you can adapt to very little sleep with time and practice. Another is that you can "catch up" on lost sleep and it's just as good as getting regular sleep each night. (It's not.)

Age group	Recommended hours of sleep per day
<b>Newborn</b> (0-3 months)	14-17 hours
<b>Infant</b> (4-12 months)	12-16 hours (including naps)
<b>Toddler</b> (1-2 years)	11-14 hours (including naps)
<b>Preschool</b> (3-5 years)	10-13 hours (including naps)
<b>School Age</b> (6-12 years)	9-12 hours
<b>Teenager</b> (13-18 years)	8-10 hours
<b>Adult</b> (18-60 years)	7+ hours
<b>Adult</b> (61-64 years)	7-9 hours
<b>Adult</b> (65+ years)	7-8 hours

### Here are some quick sleep tips to follow, from the American Academy of Sleep Medicine:

- Keep a set sleep schedule. Get up at the same time every day, even on weekends or during vacations.
- Set a bedtime that is early enough for you to get at least 7 hours of sleep.
- Don't go to bed unless you are sleepy.
- If you don't fall asleep after 20 minutes, get out of bed.
- Establish a relaxing bedtime routine.
- Make your bedroom quiet and relaxing. Keep the room at a comfortable, cool temperature.
- Limit exposure to bright light in the evenings.
- Turn off electronic devices at least 30 minutes before bedtime.
- Don't eat a large meal before bedtime. If you are hungry at night, eat a light, healthy snack.
- Exercise regularly and maintain a healthy diet.
- Avoid caffeine in the late afternoon or evening.
- Avoid alcohol before bedtime.
- Reduce your fluid intake before bedtime.

## Spring Into Healthy Eating Habits

If you're unhappy with the way you eat—because you want to change your health, your mood or your body—a good place to start is with getting to know yourself better.

Be honest. When you assess your true eating habits, you're more likely to be able to make and keep healthy changes. **Do you find yourself reaching for sweets when you're stressed? Are you skipping breakfast? Is lunch a quick run to a drive-through?**

**Don't forget to give yourself credit for the good eating habits you already have!**

**Do you eat when your body tells you to? Do you enjoy what you eat?** These are healthy habits, too! You can build on these as you keep making healthier food choices.

What we eat can seriously affect our mood, and the reverse is true, too! How we feel can have a major impact on what foods we crave. If we're stressed, we may be more likely to reach for high-fat and high-sugar comfort foods that aren't always the best for our bodies. We all have our struggles, and it's important to focus on emotional health.



### SilverSummit Healthplan weight-loss/nutritional consultation benefits:



**Get support.** See if a co-worker, friend or family member is also interested in making healthy changes. Together you can share recipes and advice.



**Take notes.** Consider keeping a food diary or use an app to track your current eating habits.



**Have fun.** Suggest activities with friends that aren't food-focused. Maybe a walk through the park or a night of dancing.



**Use add-ons.** Add more fruits and vegetables to both your meals and snacks. Whether it's a sliced banana on your favorite cereal or a salad for lunch, it's all good!



**Make it easy.** Keep healthy snacks nearby, like air-popped popcorn or dry-roasted mixed nuts. Or, find a recipe you like and make your own!



**Be patient.** Know that changing your eating habits will not happen overnight. Don't beat yourself up if you have a "bad" day. This is about learning new ways to enjoy food and making small changes over time.

More info:

[https://www.cdc.gov/healthyweight/losing\\_weight/](https://www.cdc.gov/healthyweight/losing_weight/)

***Dear Member,***

We want to inform you that additional information regarding our disenrollment process have been updated to the member handbook.



To view these updates to the handbook, please visit the SilverSummit Healthplan website at: <https://www.silversummithealthplan.com/content/dam/centene/Nevada/Medicaid/PDFs/disenrollment.pdf> or contact customer service at **1-844-366-2880**, TDD/TTY: 1-844-804-6086.

## No-Screen Indoor Fun for Kids



When winter hits many areas of the country, freezing temps and icy conditions make it unsafe for outside playtime. As dropping temps bring frozen weather to many this winter, and with the need to protect ourselves and others from the spread of COVID-19, outside playtime may not be safe. But being stuck inside doesn't mean the only way to keep kids having fun is by sitting them in front of a screen. **Here are a few ways to get children up, moving and having a good time without leaving the comfort of home.**

- 1. Stay on Course.** Choose a room with some open space, like the living room or basement. Now, make an obstacle course! Stack up some books to hop over, skip to the end of the room and set up a jump rope station. Furniture in the way? Use it as another obstacle to run around or leap over! The kids will be laughing and breaking a sweat in no time.
- 2. Play Musical Chairs.** Grab the kitchen chairs, some music and your family for a fun-filled game that will get your blood pumping. In between the laughter, you'll find out who's the most competitive!
- 3. Hoop It Up.** Clear a space that's free of furniture, sharp edges and breakables and then take out the hula-hoop. This old standard is a great way to get kids moving. Plus, it strengthens core muscles! For a creative twist, have them walk backwards while hula-hooping or spin the hoop around their arms or ankles.
- 4. Have Farm Fun.** Remember animal races from when you were a kid? Bring back some of the classics for your children. Have them bunny hop across the living room, squat and waddle like a duck through the kitchen and jump like a frog in the hallway. Ask them to imitate the moves of their favorite animal, then have everyone join in!
- 5. Go Scavenger Hunting.** Create a set of clues on index cards or small pieces of paper. These will tell where to find the "treasures"—small items or prizes that you will have hidden around your home. You can make this game as easy or as hard as you'd like. If your kids aren't old enough to read, draw pictures!



## Behavioral Health Is Part of Children's Well-Being



**It's good to know what can impact your child's behavioral health, also known as mental health or mental well-being.** One in five children has a mental health condition.<sup>1</sup> Where your children live and their sense of safety affect their mental well-being. ***Without help, children can struggle at school and with others.*** This can impact their overall health in the long term. Some other areas that may impact your child's behavioral health include school, diet, family issues and genetics.

Stress from these things can cause mental strain. Sometimes it can be hard to tell if your child's behavior needs to be looked at by an expert. Some signs include:

- Major change in daily mood
- Change in school performance or behavior
- Constant worry
- Decline in sleep
- Frequent nightmares
- Increased aggression
- Frequent temper tantrums
- Less interest in school or favorite activities
- Shift to choosing to spend time alone
- Unexplainable headaches or belly aches



**You can talk to someone if you are worried about your child.** It may be hard to admit that your child is having problems. But you are not alone. Nearly 20 percent of American youth suffer from a mental disorder.<sup>2</sup>

***It is up to you to protect your child's health.*** It is just as important to check on their mental health as it is to check on their physical health.

Your child should get a well-child visit every year. Talk to your child's doctor if you notice a change in how your child learns, plays, speaks or acts. ***Ask for help early.*** This will help them be successful and avoid long-term health problems.

You have the right to seek care for your child. There are resources available to you no matter where you live or where you come from. [SilverSummit Healthplan can help.](#)

Mental Health America has a [parent test](#) that can help you decide if your child is showing signs of a behavioral health condition.

Resources are also available to help you find healthy food, housing or other needs that support your child's physical and mental well-being. [SilverSummit Healthplan can help you find local resources. Contact us at homestatehealth.com](#) or 1-844-366-2880, (TTY/TDD: 1-844-804-6086).

1 Mental Health America

2 The National Alliance on Mental Illness (NAMI)

SilverSummit Healthplan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SilverSummit Healthplan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

SilverSummit Healthplan cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. SilverSummit Healthplan no excluye a las personas ni las trata de manera diferente debido a su raza, color, nacionalidad, edad, discapacidad o sexo.

If you, or someone you're helping, has questions about SilverSummit Healthplan, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 1-844-366-2880, (TTY/TDD: 1-844-804-6086).

Si usted, o alguien a quien está ayudando, tiene preguntas sobre SilverSummit Healthplan, tiene derecho a recibir ayuda e información en su idioma sin costo. Para hablar con un intérprete, llame al 1-844-366-2880, (TTY/TDD: 1-844-804-6086).

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